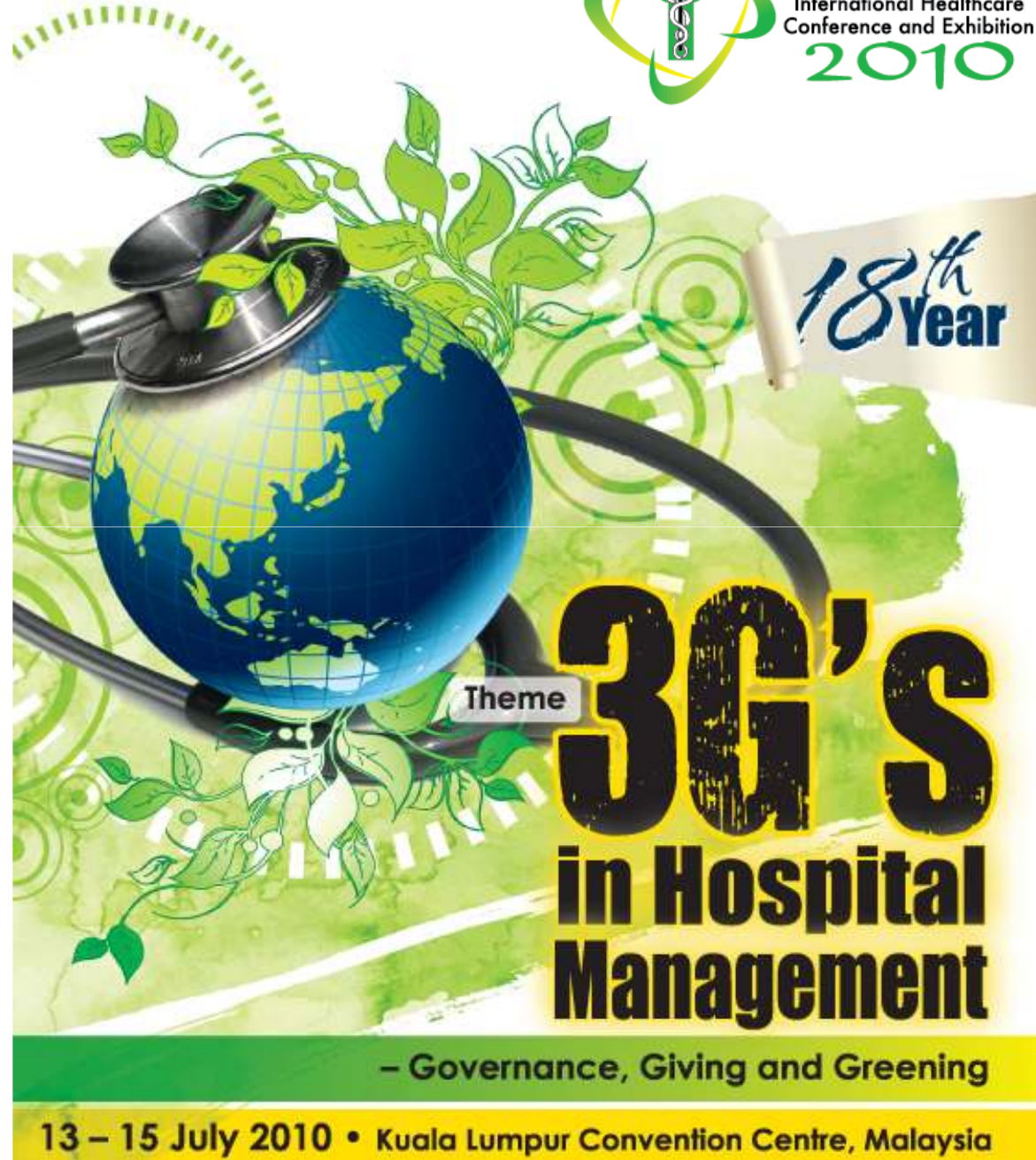




APHM
International Healthcare
Conference and Exhibition
2010



**18th
Year**

Theme

3G'S in Hospital Management

– Governance, Giving and Greening

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APHM
Persatuan Hospital Swasta Malaysia
Association of Private Hospitals of Malaysia

CLINICAL GOVERNANCE A Challenge for Change: From "ACT" to ACTION



by



Puan Sri Dr Wong Hee Ong

Councillor and Chief Surveyor

Malaysian Society for Quality in Health

STANDARDS
MALAYSIA

HISTORICAL BACKGROUND

Establishment of Private Hospitals under the Company Act 1965

The Company Act 1965 requires the Board to subscribe to the **principles of good corporate governance** to ensure accountability and proper management of an organisation's operation and delivery of service. The principal responsibility of the Board is to ensure proper financial management.

CLINICAL GOVERNANCE

Clinical Governance became a statutory requirement under the Private Hospital Facilities and Services Act 1998 and Regulations 2006.

CLINICAL GOVERNANCE

Board Responsibility

Clinical governance as in corporate governance addresses structures, systems and processes to ensure maintaining and improving the quality and safety of patient care.

The Board of Directors now have a **legal responsibility for quality of patient care** that is equal in measure to their other statutory duties.

ISSUES ENCOUNTERED

- Enforcement
- Board involvement
- Historical: Non clinical managers assume managerial responsibilities for the performance of clinicians
- Relationship of management to clinicians: “clients” rather than “partners”
- Lack of clinical leadership and empowerment
- Deficient in will and desire to change

CONSTRAINTS

- Involvement of clinicians in leadership roles
“Trust and Empowerment”
- Clinicians’ time:
- Organisational culture: “Openness and Honesty”
- Lack of initiative and Insufficient knowledge and training to raise the bar in performance. E.g. knowledge to utilise data for improvement
- Lack of commitment among clinicians

SUCCESSSES

- Evidence of Board Involvement
- Closing the gap in management-clinician relationship
- Clinician involvement in leadership and empowerment
- Commitment of clinicians in safety and quality agenda of the organisation.
- Will to discard old practices

THE

GOOD

NEWS

IS.....

We
have
taken
the
FIRST
STEP





Thank You



www.msqh.com.my

msqh@msqh.com.my msqh@tm.net.my